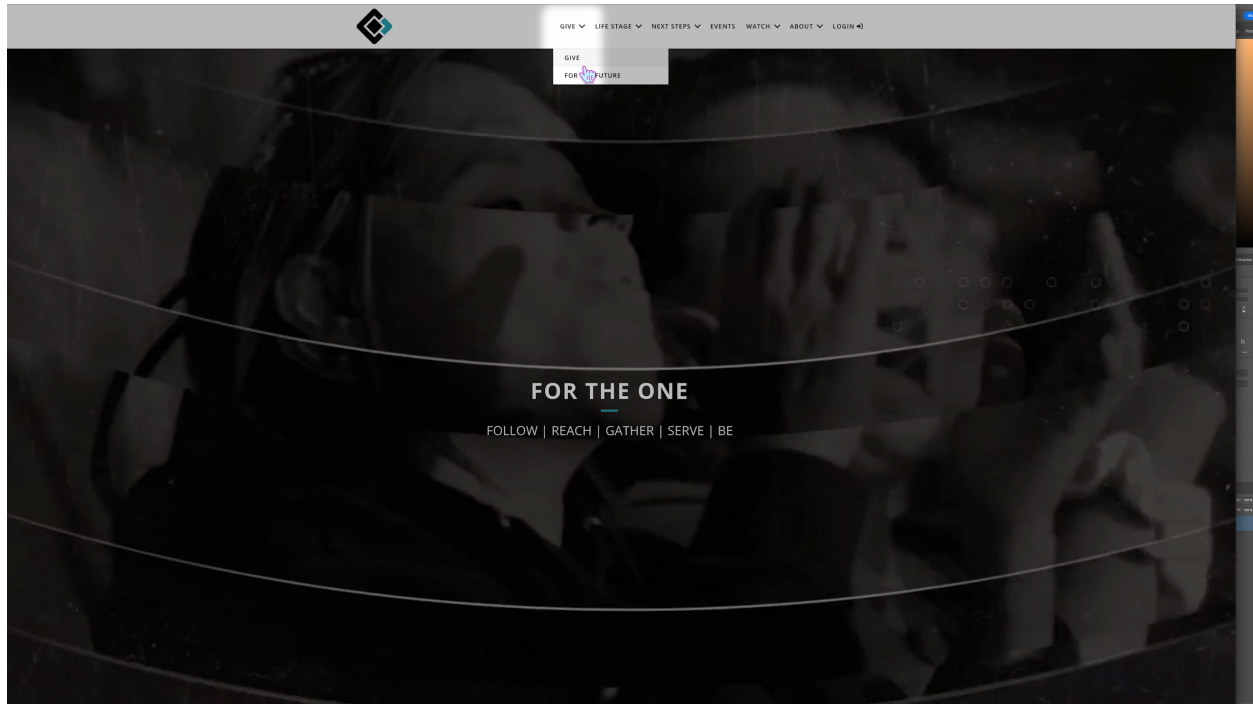
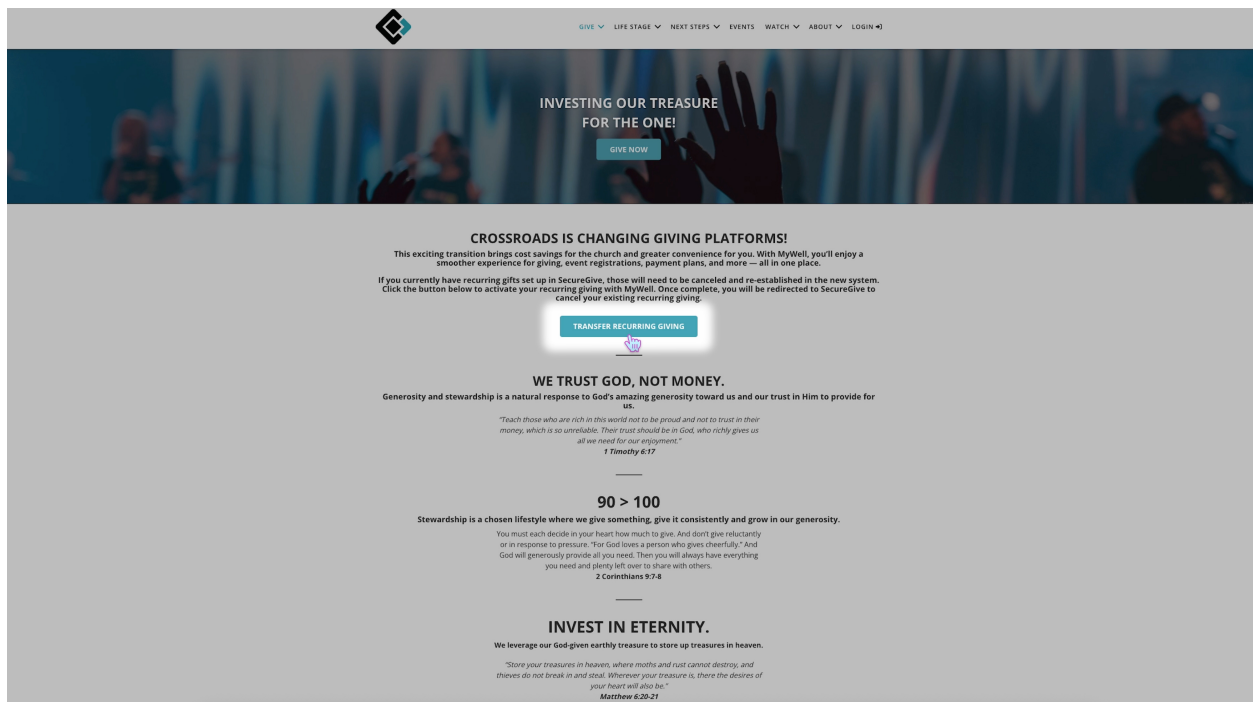


How-to Guide to Cancel Recurring Giving

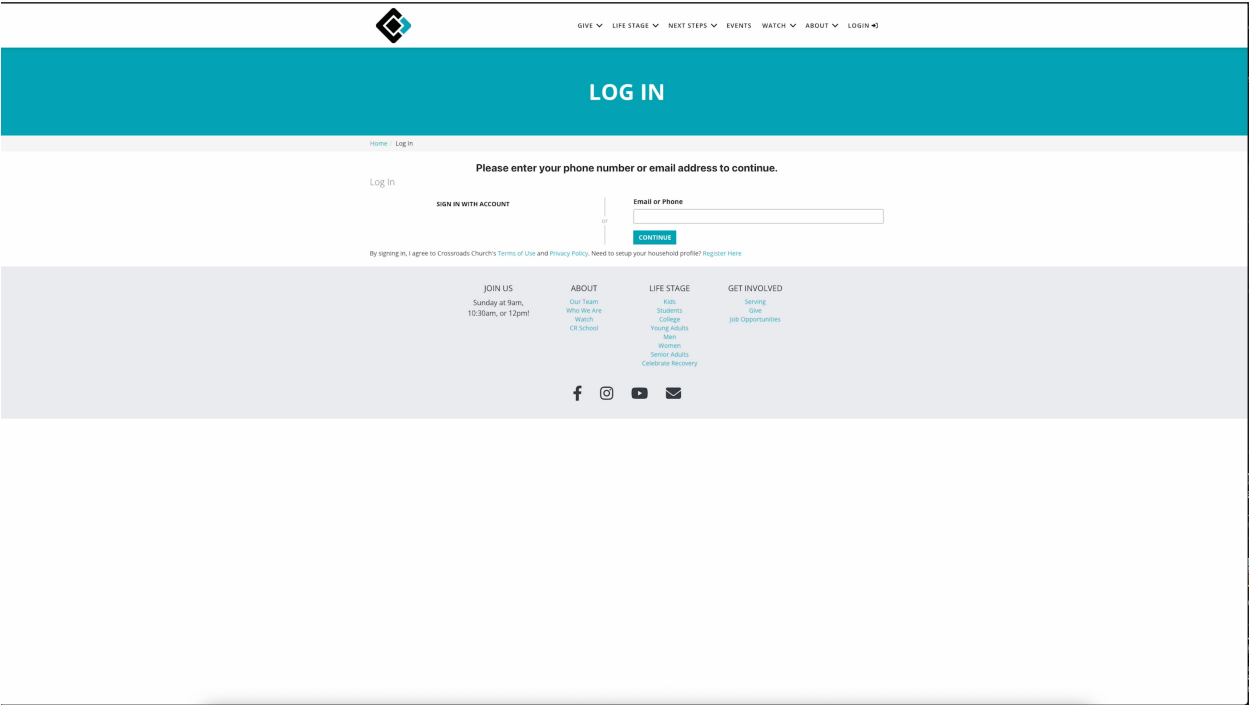
1. Go to crchurch.cc and navigate to the “Give” tab



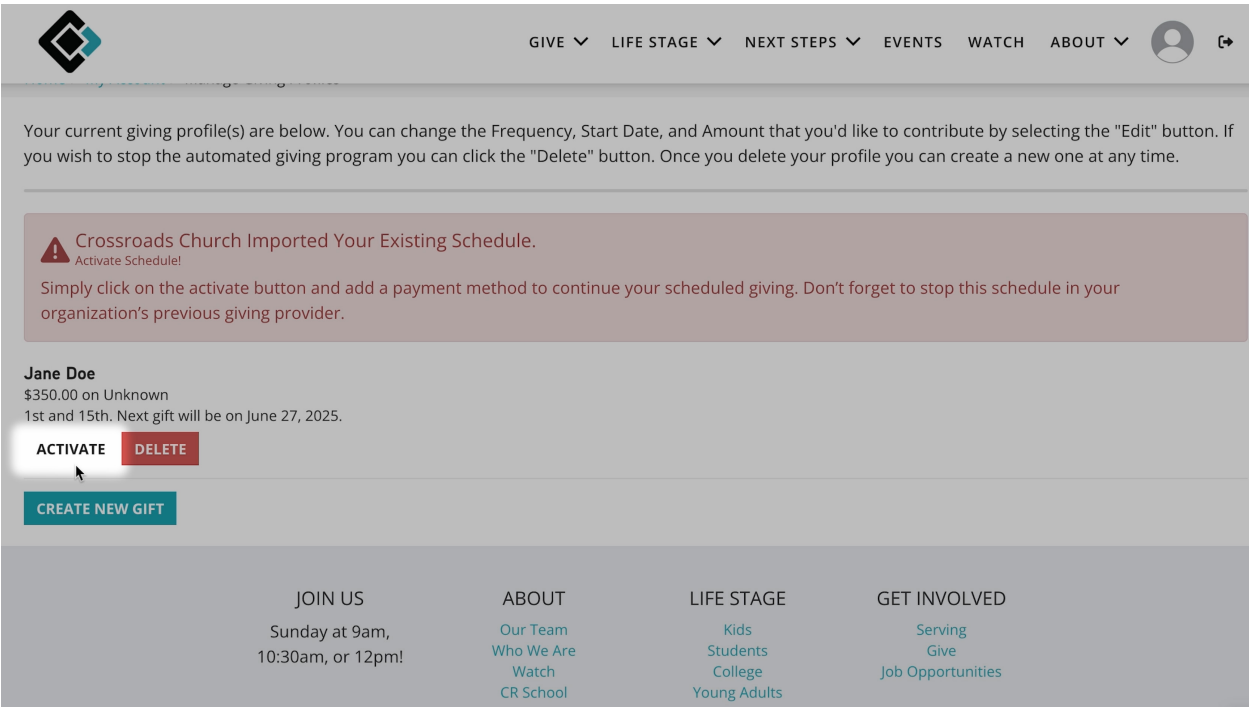
2. Select the “Transfer Recurring Giving” button




3. Log in to new profile account





4. Select the “Activate” Button




5. Here you can create a new giving schedule based on your previous contributions: Amount, Frequency, and Starting date




[GIVE](#) [LIFE STAGE](#) [NEXT STEPS](#) [EVENTS](#) [WATCH](#) [ABOUT](#)  

[Give](#)
[For The Future](#)

 **Crossroads Church Imported This Schedule.**
Please Activate Schedule!
Add a payment method below and press update to continue your scheduled giving. Don't forget to stop this schedule in your organization's previous giving provider.

ONE Fund
\$ 350.00

Frequency
1st and 15th


Next Gift
08/01/2025 



Payment Method
Existing Payment Method - Unknown () [Change](#)


UPDATING...

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6. Update payment information





[GIVE](#) [LIFE STAGE](#) [NEXT STEPS](#) [EVENTS](#) [WATCH](#) [ABOUT](#)  


Next Gift
08/01/2025 


Payment Method
Add New Account


 **BANK ACCOUNT**


 **CARD**

 **Did you know?** Using a Bank Account is the most cost effective way to give?



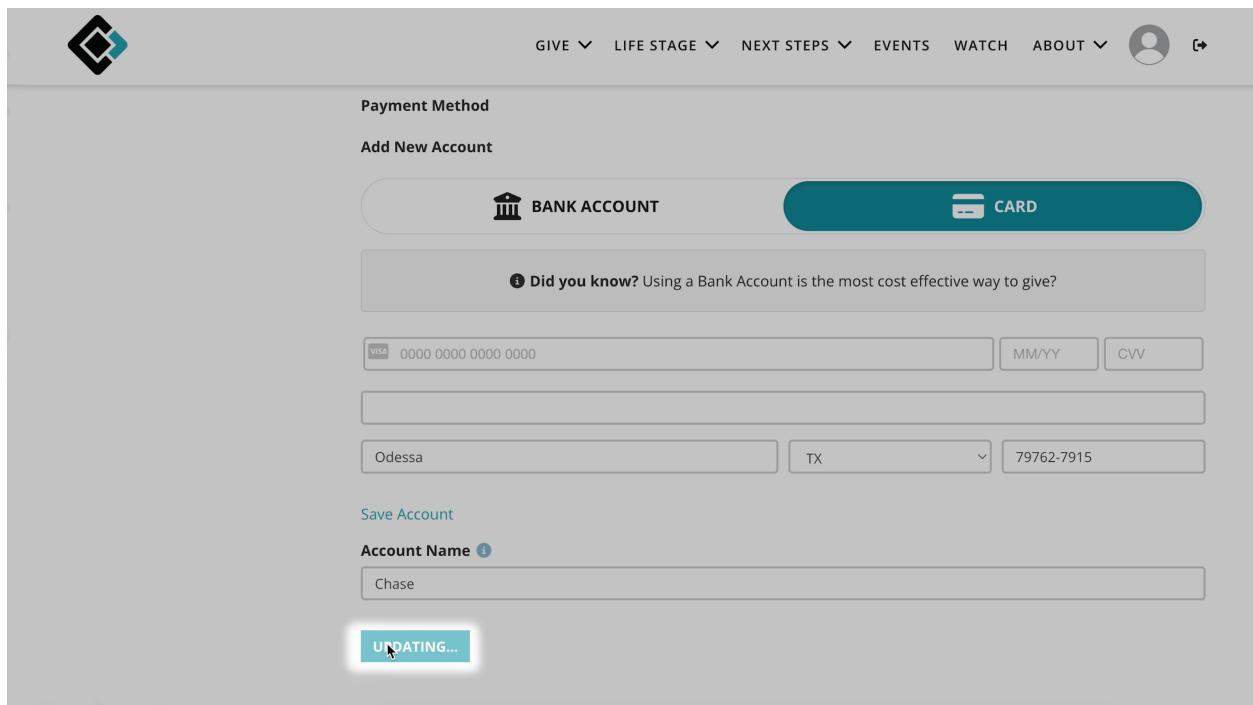
 Chase Southwest Priority Visa2283
03/29

 Business WorldPoints Visa1402
11/25

[Save Account](#) [Manage Payment Methods...](#) 

UPDATE

7. Select “Update”



Payment Method

Add New Account

BANK ACCOUNT **CARD**

Did you know? Using a Bank Account is the most cost effective way to give?

0000 0000 0000 0000 MM/YY CVV

Odessa TX 79762-7915

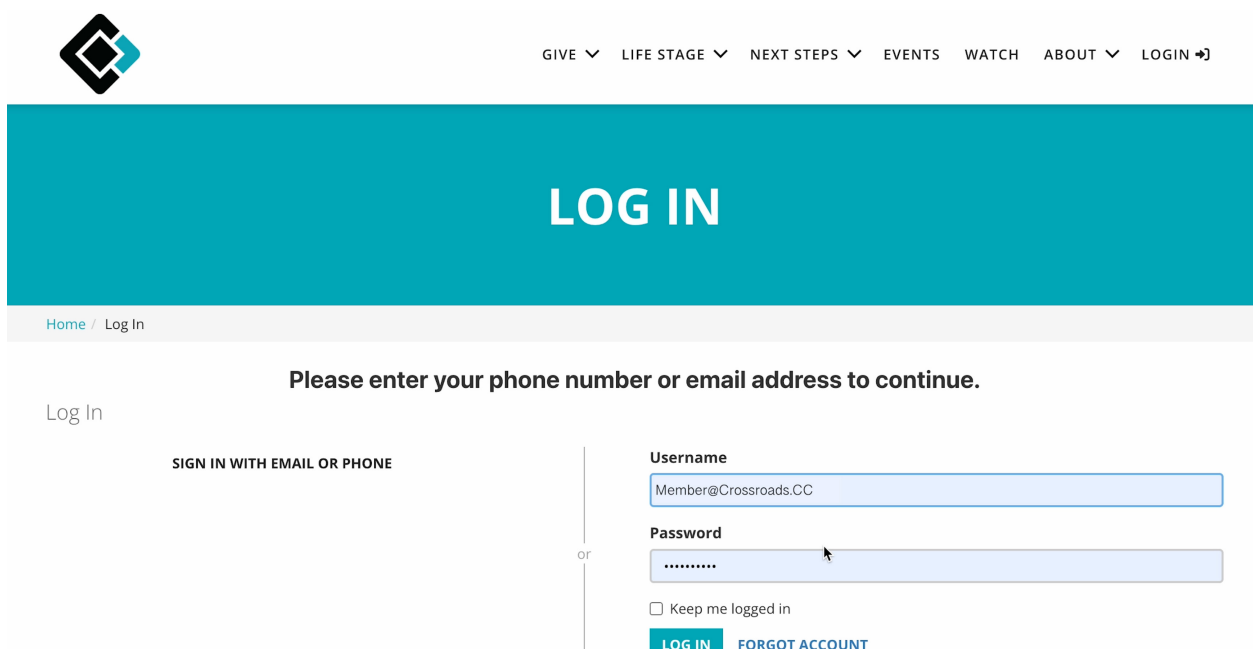
Save Account

Account Name ⁱ

Chase

UPDATING...

8. Log in again to your profile



GIVE LIFE STAGE NEXT STEPS EVENTS WATCH ABOUT LOGIN

LOG IN

Home / Log In

Please enter your phone number or email address to continue.

Log In

SIGN IN WITH EMAIL OR PHONE

Username

Member@Crossroads.CC

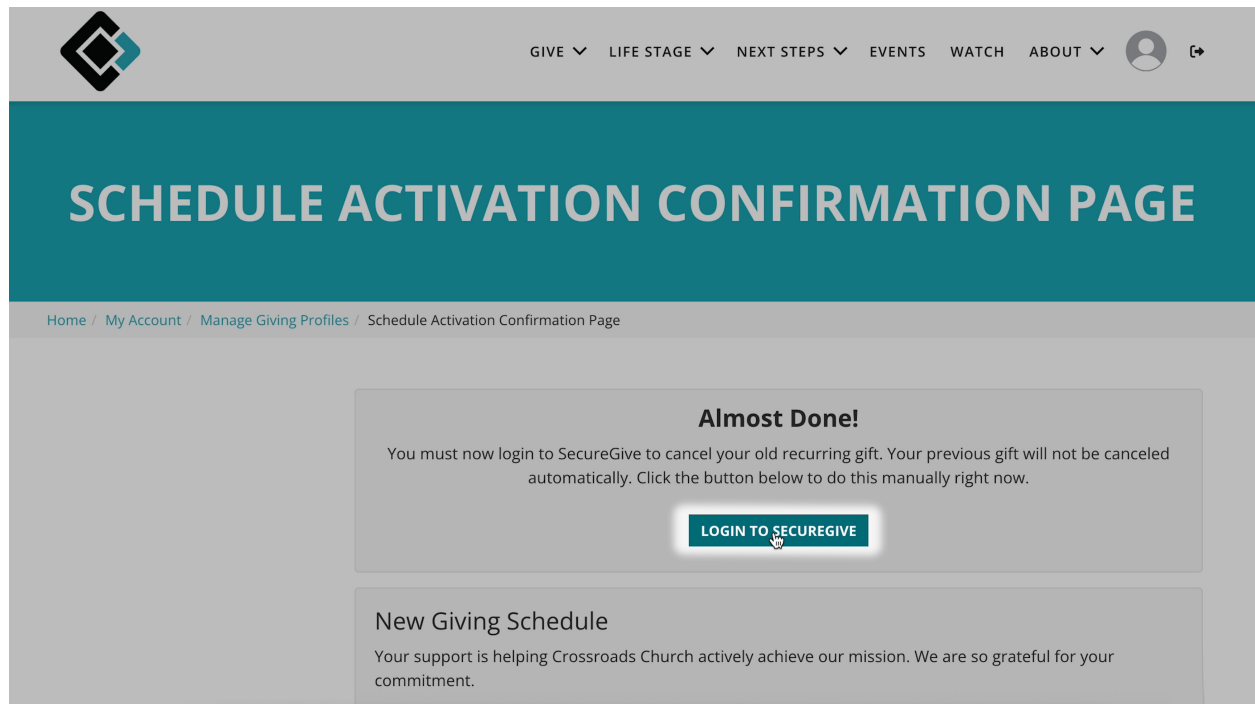
Password

.....

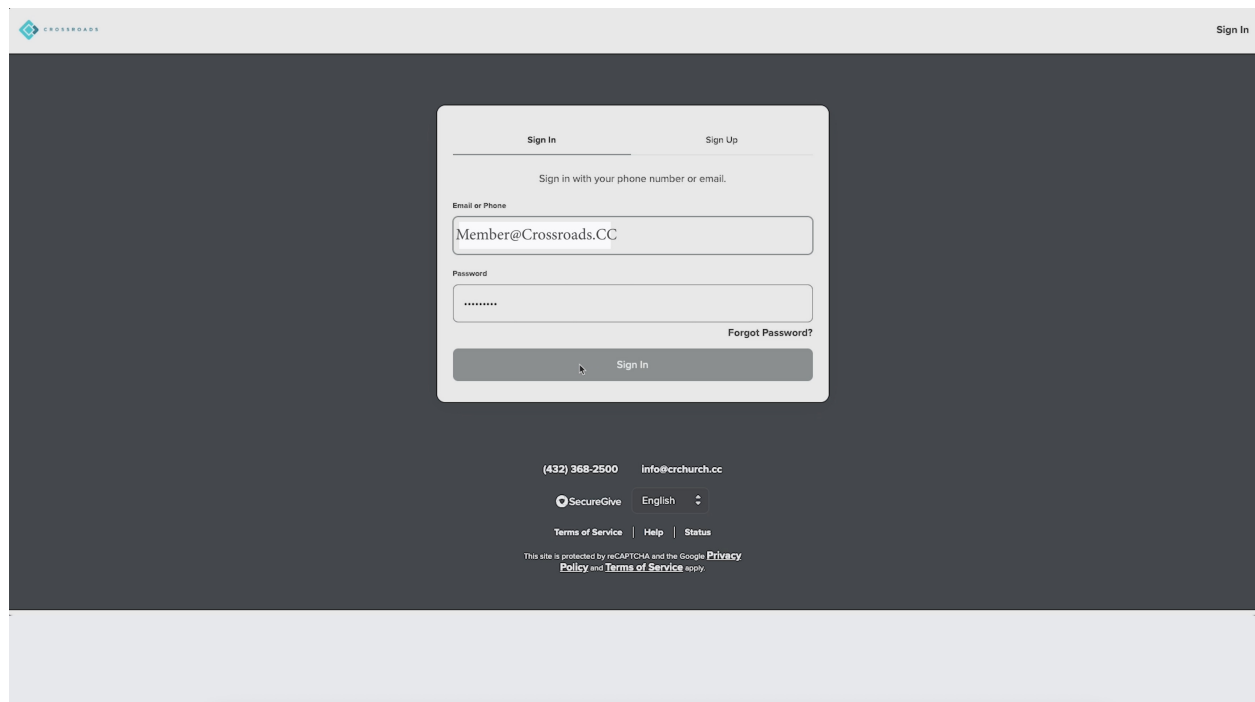
☐ Keep me logged in

LOG IN FORGOT ACCOUNT

9. Select the link to begin the process of cancelling your old gifting account



10. You are redirected to SecureGive and will need to login to your SecureGive account



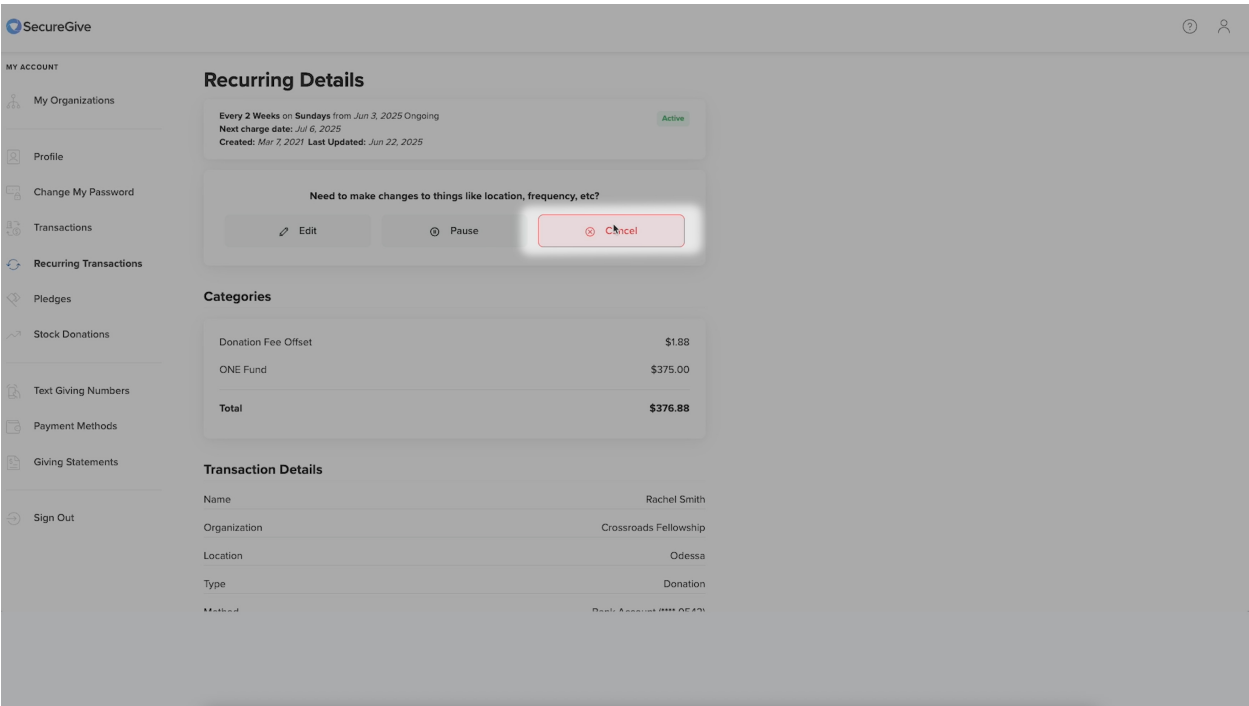
11. Go to the user icon located in the top right corner of the page and select “Recurring Transactions”

The screenshot shows the Crossroads Giving website. At the top left is the Crossroads logo. A dark header bar contains a search bar with "Give to Odessa". Below this is a "ONE Fund" section with a text input field containing "\$0.00" and a "Guatemala Mission Trip" button. To the right is a "How often would you like to Give?" section with "One-Time" and "Recurring" buttons, an "Add a message" button, a "Total: \$0.00" display, an "I want to Give anonymously." checkbox, and a "Next" button. On the far right is a user menu with options: My Organizations, Edit Profile, Change My Password, Transactions, Recurring Transactions, Pledges, Stock Donations, Text Giving Numbers, Payment Methods, Giving Statements, and Sign Out. At the bottom, contact information (432) 368-2500 and info@crchurch.cc is shown, along with a language selector set to English and links for Terms of Service, Help, and Status. A footer note mentions reCAPTCHA and Google Privacy Policy.

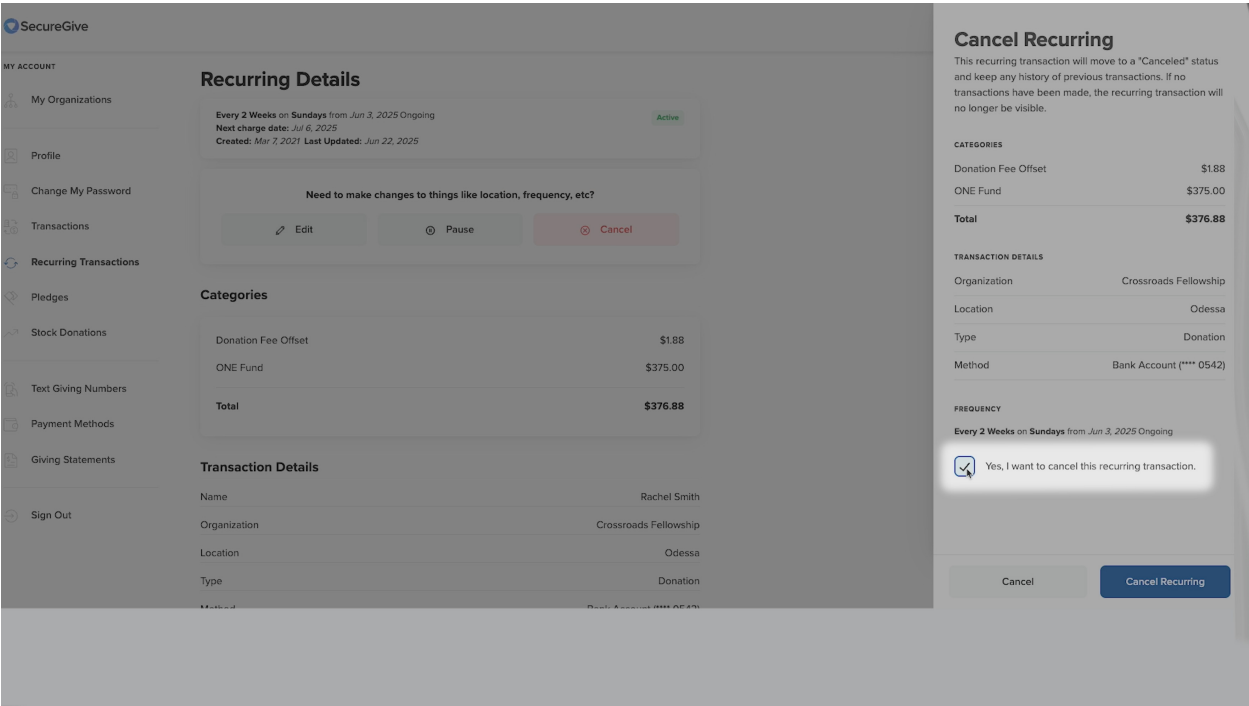
12. Select “View/Manage”

The screenshot shows the SecureGive "Recurring Transactions" page. The left sidebar lists account options: My Organizations, Profile, Change My Password, Transactions, Recurring Transactions (highlighted), Pledges, Stock Donations, Text Giving Numbers, Payment Methods, Giving Statements, and Sign Out. The main content area has tabs for Active, Paused, Completed, and Canceled. Under the "Active" tab, a transaction for "Crossroads Fellowship" is shown with details: \$376.88 Donation, Every 2 Weeks on Sundays, Bank Account (**** 0542), and a "View/Manage" button. To the right is an "Add New Recurring Transaction" section with a "Go to My Organization" button. The bottom of the page features the SecureGive logo, a language selector set to English, and links for Terms of Service, Help, and Status.

13. Select “Cancel” to cancel your old recurring gifting



14. A pop up will appear allowing you to confirm your choice



15. After checking the box, select “Cancel Recurring”

SecureGive

MY ACCOUNT

- My Organizations
- Profile
- Change My Password
- Transactions
- Recurring Transactions
- Pledges
- Stock Donations
- Text Giving Numbers
- Payment Methods
- Giving Statements
- Sign Out

Recurring Details

Every 2 Weeks on Sundays from Jun 3, 2025 Ongoing Active
Next charge date: Jul 6, 2025
Created: Mar 7, 2021 Last Updated: Jun 22, 2025

Need to make changes to things like location, frequency, etc?

[Edit](#) [Pause](#) [Cancel](#)

Categories

Donation Fee Offset	\$1.88
ONE Fund	\$375.00
Total	\$376.88

Transaction Details

Name	Rachel Smith
Organization	Crossroads Fellowship
Location	Odessa
Type	Donation
Method	Bank Account (**** 0542)

Cancel Recurring

This recurring transaction will move to a "Canceled" status and keep any history of previous transactions. If no transactions have been made, the recurring transaction will no longer be visible.

CATEGORIES

Donation Fee Offset	\$1.88
ONE Fund	\$375.00
Total	\$376.88

TRANSACTION DETAILS

Organization	Crossroads Fellowship
Location	Odessa
Type	Donation
Method	Bank Account (**** 0542)

FREQUENCY

Every 2 Weeks on Sundays from Jun 3, 2025 Ongoing

☒ Yes, I want to cancel this recurring transaction.

[Cancel](#) [Cancel Recurring](#)

16. To confirm go to “Cancelled” under the “Recurring Transactions” tab

SecureGive

MY ACCOUNT

- My Organizations
- Profile
- Change My Password
- Transactions
- Recurring Transactions
- Pledges
- Stock Donations
- Text Giving Numbers
- Payment Methods
- Giving Statements
- Sign Out

Recurring Transactions

Active Paused Completed **Canceled**

Crossroads Fellowship

\$376.88 Donation

Every 2 Weeks on Sundays

Bank Account (**** 0542)

Canceled

Next Charge: None

[View](#)

Add New Recurring Transaction

[Go to My Organization](#)

SecureGive English

If you need any assistance please reach out to Rachel at (432) 368-2500. As always thank you for supporting the mission and vision of Crossroads!